



**Fairford Town Council**

**Community Emergency Plan**

**January 2024**

**Amendments**

Date	Page Number	Amendment	Amended by
22.01.24	3	Names of members	RM

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**Section 1**

**INTRODUCTION**

1. Fairford Town Council (FTC) has been operating under emergency conditions for the last 9 months while maintaining all of its basic functions as well as coordinating support for those self-isolating during the pandemic. This Community Emergency Plan (CEP) builds on this resilience and is for use in Fairford in response to emergencies where the Statutory Authorities (SA) or Emergency Services (ES) are not immediately available, or where they require on going support in response to an emergency. The CEP will be executed by the

Fairford Emergency Action Group (FEAG)<sup>1</sup>. To maintain effective Command and Control, it will be the FEAG who call upon pre-agreed volunteers<sup>2</sup> to provide manpower and physical resource<sup>3</sup>. The CEP will be shared, discussed and developed with external agencies to ensure it is integrated into wider emergency response planning. The CEP should be practiced twice a year and updated with lessons learned and current contact details to ensure it remains relevant and that those who will lead the plan remain familiar with its contents. By using the CEP when faced with an emergency the Fairford community will **be prepared, know what to do and bounce back** to normal life as quickly as possible.

2. The CEP will be all the more effective if individual households in the community start from a point of well preparedness. This link<sup>4</sup> to the Cotswold District Council (CDC) 'Are you Ready' guide provides great information for members of the community on how to best prepare for unforeseen events.

### **AIM**

3. To provide support to the local community through a robust co-ordinated response which complements the plans of ES and SA before, during and after an emergency.

### **OBJECTIVES**

4. The following 4 objectives are met in the CEP:
  - a. Identify potential emergencies within the community and define their associated responses.
  - b. Identify volunteers and their skills alongside physical resources to assist during an emergency.<sup>5</sup>
  - c. Identify vulnerable individuals, groups or locations in the community.
  - d. Provide FEAG with a list of contacts to use during an emergencies to ensure robust communication.

### **PRIORITIES**

5. When enacting the CEP the following 4 priorities should be applied to all actions in the following order:
  - a. Save life. (Noting this is the normally the role of the ES, our role is to ensure they are alerted to the current emergency).
  - b. Protect the vulnerable.
  - c. Communicate effectively.
  - d. Return to normal life via de-activation of the CEP or handover of the emergency to ES or a SA as appropriate.

## **Section 2**

### **KEY ROLES WITHIN THE COMMUNITY**

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<sup>1</sup> FEAG Members at Annex 1

<sup>2</sup> List of Volunteers at Annex 2

<sup>3</sup> List of Physical Resource at Annex 3

<sup>4</sup> [www.cotswold.gov.uk/media/jvkbllu54/are-you-ready-booklet.pdf](http://www.cotswold.gov.uk/media/jvkbllu54/are-you-ready-booklet.pdf)

<sup>5</sup> A list of vulnerable people and places in the community is being compiled and will be included as an annex to the document ASAP.

6. The key roles within the community fall into three categories: Co-ordination, Out and About and Welfare. Terms of Reference (TORs) for the 3 roles are at Annex 5. These TORs form the bedrock for the execution of the CEP. Everyone involved in the FEAG should thoroughly understand them and keep a paper copy ready to use in the event of CEP activation.
7. It is essential that each role has several people assigned to it to ensure that each role is covered in the event of a response being required.
8. Also critical to an effective response is clear leadership. At the start of any emergency requiring implementation of the CEP a FEAG Lead and Deputy Lead will be nominated to lead the response. These individuals will come from within the Co-ordination role. The Lead will be responsible for the overall co-ordination and execution of the response while the Deputy Lead will be primarily responsible for communication and liaison.

<b>Role</b>	<b>Name</b>	<b>Contact</b>	<b>Address</b>
<b>Co-ordination</b>	Marcus Stroud		
	Roz Morton		
	Richard Harrison		
	Vanessa Lawrence		
<b>Out and About</b>	Steve Boulton		
	Andrew Doherty		
	Derek Thornhill		
	Richard Harrison		
	Phil Bird		
	Bob Gray		
	Tom Paton		
<b>Welfare</b>	Carly Hicks		
	Mary-Ann Dibbs		
	Vanessa Lawrence		
	Jennie Sanford		
	Emma Saxby		

### **Section 3**

#### **POSSIBLE EMERGENCIES**

9. The most likely emergencies that Fairford could face are listed below, however this CEP is versatile and should be used in response to any major disruptive event. Their relative risks and potential responses are described in Section 6. Potential emergencies<sup>6</sup> for Fairford are:
  - a. Sustained power failure
  - b. Sustained water failure
  - c. Flooding
  - d. Heavy snow
  - e. Serious road traffic accident

<sup>6</sup> Additional Emergencies are at Annex 8

- f. Mass self-isolation following a pandemic
- g. Degraded communications
- h. Wildfire
- i. Aircraft crash
- j. Terrorist attack

10. A list of vulnerable locations and people is at Annex 9.

#### **Section 4**

#### **ACTIVATION OF THE PLAN**

11. This plan will be activated when an emergency has occurred and the ES are unable to gain access to the scene, or require additional support e.g. during widespread flooding. It may also be activated if warnings are received from the community, prior to an anticipated event such as severe weather. The Activation Decision should follow the guidelines below:

- a. The member of FEAG who receives the warning informs the rest of the FEAG via the FEAG WhatsApp group. He/she places a call to the Council Offices and Mayor to inform them of the situation.
- b. A FEAG Lead and Deputy Lead are nominated (these people should be chosen by the team at the time as the most appropriate people to lead this particular emergency. If someone else has been running with things until now, ensure a thorough handover takes place.) Communicate via the WhatsApp group who are now the Lead and Deputy Lead.
- c. The FEAG Lead, Deputy and other activated members of the FEAG meet in the Council Offices. The Council Offices become the Incident Control Room (ICR<sup>7</sup>) from where the FEAG Lead will manage the situation. The formed team make an assessment of the emergency and determine the extent and type of help required. If the ES are not available/cannot gain access or other SA cannot provide the required help, the FEAG Lead should decide to activate the CEP and make an initial plan<sup>8</sup>. At this point the Deputy Lead should inform (as required) the:
  - i. ES.
  - ii. Risk and Resilience Specialist at Publica Group (RRS)<sup>9</sup>.
  - iii. Any other appropriate SA.
  - iv. The Social Prescriber, Sarah Harrison, to obtain a list of effected vulnerable people. Pass this list to the Welfare Lead.
- d. If the full plan is not required, but some level of help is necessary the FEAG will decide which part(s) of the plan to initiate.

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<sup>7</sup> The Council Offices are the default ICR. If in any doubt go there in the first instance. However, if a different location is more suitable from which to run this incident this can be nominated as the ICR as long as this is thoroughly communicated.

<sup>8</sup> Annex 9 contains a list of vulnerable places (and space to add vulnerable people) and should be consulted at this stage.

<sup>9</sup> This is a SA and will be most likely to whom the CEP will handover.

- e. As soon as a decision has been taken to activate the CEP the Deputy Lead should use all appropriate forms of communication, especially social media<sup>10</sup>, to communicate to the community the plan of action and to activate those volunteers (via Annex 2) and physical resources (via Annex 3) that are required to facilitate the plan.
- f. Deputy Lead ensure the RRS has notified Gloucestershire County Council Emergency Management Service that the Fairford CEP has been activated.
- g. When help is no longer required, inform the RRS and community that the Fairford CEP is being de-activated.

## Section 5

### RISK ASSESSMENT

- 12. Annex 6 contains the Risk Assessment of each emergency and the action to be initiated by the FEAG and enacted by the community. These actions are guidelines only and a sensible process of gathering all of the **facts**, considering the available **options** and the respective **benefits** and **risks** that go with each option should be used to arrive at a **decision** of how best to deal with each emergency. For ongoing emergencies requiring FEAG support, this progress should be **re-visited periodically** starting with facts, reviewing the options, risk and benefits to ensure the decisions being taken remain relevant.
- 13. Annex 9 contains a list of vulnerable places and people and should be consulted to assist in decision making.

## Section 6

### RESOURCES AVAILABLE WITHIN THE COMMUNITY

- 14. A variety of volunteers and physical resources will be required to deal with any emergency for which the CEP is required. Annex 2 provides the list of pre-agreed volunteers, their skills and contact details. Annex 3 provides the list of pre-agreed physical resources available to the FEAG together with the person responsible for them and their contact details. Annex 4 contains a list of Places of Safety available to the FEAG to assist in ensuring the welfare of the community.
- 15. The FEAG Lead will be responsible for calling out the volunteers and requesting use of any required physical resource. He or she should request that those volunteers report to him/her for a briefing before commencing their duties.
- 16. Annex 12 contains a database of contacts for the FEAG to use to assist in implementation of the CEP.

## Section 7

### COMMUNICATION

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<sup>10</sup> Obtain the password to the FTC social media from Roz or Vanessa if required.

17. Internally the FEAG will communicate on the FEAG WhatsApp group<sup>11</sup> with phone calls a secondary avenue. They will report to the ICR (Council Offices) from where the emergency will be managed. Specifically:
- a. The FEAG Lead should stay, whenever possible in the ICR.
  - b. The FEAG Deputy Lead is the main conduit for all communications.
    - i. Of utmost importance is accuracy and consistency of message when updating the community. The Deputy Lead is responsible for all communications of this nature whether on social media or in other forms while the CEP is active. Any member of FTC can share this information in any form but the message must remain exactly the same.
  - c. All communications should route via the ICR. If the Deputy Lead is not in the ICR he/she must keep the FEAG Lead updated on any external communications.
  - d. All volunteers must report via the ICR and when their duties are complete check out via the ICR.
18. Clear, concise and correct communications are essential at all times. These ensure warnings and information are received and passed on, responses co-ordinated with ES and actions by volunteers correctly managed on the ground. The philosophy of communication within the FEAG and community during a CEP response is one of complete openness and transparency with an emphasis on getting the right information to the right people. If you think you know something useful or have seen something significant make sure everyone on the FEAG is aware. Please note that callouts of volunteers rests with the FEAG Lead. The specific process for communicating within and outside our community before, during and after activation of the CEP is:
- a. If required ES are contacted by the first person on the scene.
  - b. Contact with other SA or media will be through FEAG Deputy Lead.
  - c. The Deputy Lead is responsible for receiving, checking and passing on information and warnings from SA.
  - d. The Deputy Lead is to keep the FEAG Lead informed of all external communications. This will allow the Lead to concentrate on the overall execution of the CEP while being kept informed in a succinct manner.
  - e. Members of the FEAG hold the restricted version of the CEP containing all volunteer and physical resource contact details to be used during activation of the CEP.
19. It is critical that the community is kept fully up-to-date with the progress of the execution of the CEP, especially if the emergency relates to flooding or any emergency where individuals need to take action within the community. To achieve this:

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<sup>11</sup> The WhatsApp group will be dynamically managed to ensure external agencies who are no longer contributing to the CEP are removed/new ones are added.

- a. The Deputy Lead, or his nominated community liaison representative<sup>12</sup>, is specifically responsible for communicating with the community. It is their responsibility to keep the community as up-to-date as possible by:
  - i. Keeping all social media fully current with updates on the status of the CEP and any warnings from Government. While the CEP is active social media updates<sup>13</sup> are to come from this single source to ensure consistency.
  - ii. If it is safe to do so, on social media ask all individuals to pass on these updates to those around them who may not access to social media/mobile telephones.
  - iii. As widely as possible communicate via mobile/landline to those who may not have access to social media.
  - iv. In a sustained situation make use of notice boards and business windows for regular updates.

## Section 8

### RECORDING ACTIONS AND OBTAINING FEEDBACK

20. During an emergency, volunteers will be assigned the task of logging their actions, using the logging sheet in Annex 7. This may be on paper or electronically as appropriate. The register of actions will be maintained by FEAG Lead to enable actions to be captured and evaluated and lessons learned fed back into the CEP.

## Section 9

### LIST OF PLAN HOLDERS

21. There are two versions of this CEP, an and a restricted version. The distribution of the restricted version is limited as it contains confidential contact details, including those of potential volunteers. The unrestricted version contains only contact details of emergency and statutory services and other official contact details for local agencies.
22. To ensure access to the CEP regardless of circumstances, every member of the FEAG should hold a restricted paper copy of the CEP in their home.

Person/Place	Unrestricted (U) or restricted (R) version of plan
Council Office	R and U
Marcus Stroud	R
Roz Morton	R
Vanessa Lawrence	R

<sup>12</sup> If the Deputy Lead's workload necessitates nominating a community liaison rep, this person must have the correct skill set to produce adept, correct and timely social media and other communications.

<sup>13</sup> These updates can be shared by any member of FTC in any form, but the message must remain consistent.

Richard Harrison	R
Derek Thornhill	R
Phil Bird	R
Carly Hicks	R
Mary Ann Dibbs	R
Bob Gray	R
Emma Saxby	R
Tom Paton	R
Jennie Sanford	R
Fairford First Responders (Stephen Andrews)	R
Fairford Emergency Support Team (Andrena Miles)	R
Fairford Community Fire and Rescue Station	R
Karen Rushworth (RRS at Publica)	R

## **Section 10**

### **PLAN MAINTENANCE AND REVIEW**

23. Every contact detail on this CEP will be manually checked every January and June. This check will be annotated as an amendment on the Amendment page as a tracker to check this has been done. In the same months one Table Top exercise will be conducted and lessons identified incorporated into the document. Both Table Top exercises will be recorded on the Amendment Page to ensure they have been conducted.



## Section 11

### Annexes

Annex 1  
FEAG Members  
January 2024

<b>Name</b>	<b>Role</b>
Marcus Stroud	Co-ordinator/Out and About
Roz Morton	Co-ordinator/ Out and about
Vanessa Lawrence	Co-ordinator Welfare
Vicky Lipscombe	Welfare
Steven Boulton	Out and About
Phil Bird	Out and About
Tom Paton	Out and About
Emma Saxby (w4w)	Welfare
Carly Hicks	Welfare
Mary Ann Dibbs (w4w)	Welfare
Richard Harrison	Co-ordinator/Out and About
Derek Thornhill	Out and About
Bob Gray	Out and About
Andrew Doherty	Out and About
Jennie Sanford	Welfare





Annex 4  
Places of Safety  
January 2024

	Palmer Hall	Community Centre	Football Club	Sports Centre	Scout Hut	Cottage Hospital	Bowls Club
Access							
Capacity	190	150					100
Facilities	Cooking	Yes					Cooking
Equipment and Supplies	Disabled access and toilet	Disabled access and toilet					Disabled access and toilet
Communications	No Landline	01285 712344					
Record Keeping	Yes	Yes					
Entertain and inform	Yes	Yes					
Vulnerability	Power Supply	Power Supply	Flooding/ Power Supply	Power Supply	Flooding /Power Supply	Power Supply	

Roles Within the Community TORs  
January 2024

<b>Co-ordination leads TORs</b>	
BEFORE	<p>Lead development of the CEP</p> <ul style="list-style-type: none"> <li>o Get people involved in its development</li> <li>o Prioritise emergencies for local area</li> <li>o Draw together the CEP</li> <li>o Widely publicise the CEP to ensure community familiarity with it.</li> </ul> <p>Link with SA            Arrange for CEP to be adopted by the FTC            Identify and facilitate the requisite training            Arrange community preventative measures</p>
DURING	<p><b>The nominated FEAG Lead performs these duties:</b></p> <p>Principal point of contact and co-ordination            Remain in the ICR, to lead, monitor and co-ordinate the emergency            Task other groups            Feedback point from other groups            Manage the other elements (Out and About and Welfare) and ensure task completion            Keep logging sheet of incidents, actions and costs</p> <p><b>The nominated FEAG Deputy Lead performs these duties</b></p> <p>Assist the Lead by being the source of communication to all external agencies            Succinctly brief the Lead on relevant information from external agencies            Nominate an individual to lead on community communication in accordance with Para 16            Liaise with the RRS and ensure he/she is providing all necessary assistance</p>
AFTER	<p>Arrange immediate debrief following an emergency            Arrange any necessary support and counselling with Statutory and Voluntary Agencies            Report back to FTC, ES and/or SA as relevant            Review the CEP in light of the experience            Adjust the CEP as necessary and publicise/distribute new versions            Report at least annually to community            Thank volunteers and celebrate resilience</p>

<b>Out and About Leads TORs</b>	
BEFORE	<p>Liaise with Co-ordinating leads            Carry out risk assessments            Organise info to be distributed to volunteers on risk assessment/safety List, source (and store) resources in advance of emergency</p>

<b>DURING</b>	<p>Liase with FEAG Lead for tasking and progress reporting</p> <p>Assess, prioritise and communicate events on ground to co-ordinators and welfare groups</p> <p>Monitor and prioritise protection/recovery</p> <p>Liase with and inform ES about any vulnerable community members</p> <p>Support ES if and when directed as a priority</p> <p>Record all activities (photograph, camcorder, log sheet)</p>
<b>AFTER</b>	<p>Reflection/debrief within the group using records of the emergency.</p> <p>Record lessons learned and send to FEAG Lead for review and adjustment of the CEP</p> <p>Care of volunteers – signpost to Wellbeing Group</p> <p>Remove signage etc</p> <p>Maintain amenities</p>

<b>Welfare Leads TORs</b>	
<b>BEFORE</b>	<p>Liase with Co-ordinating Leads</p> <p>Have knowledge of people who may need help and support in the community</p> <p>Put a system in place for receiving food/drink for the rest centres.</p>
<b>DURING</b>	<p>Liase with FEAG Lead for tasking and progress reporting</p> <p>Contact and reassure members of the community during an emergency</p> <p>Direct resources/support to members of the community, as required, via the FEAG Lead</p> <p>Communicate the needs of vulnerable people to the ES</p> <p>Co-ordinate and staff a community place of safety if it is required</p> <p>Maintain records of people attending the place of safety</p> <p>Support and comfort distressed members of the community at the place of safety</p> <p>Arrange and provide basic sustenance</p> <p>Arrange and support sleeping arrangements if necessary.</p> <p>Use logging sheet to keep accurate record of actions taken during the emergency</p>
<b>AFTER</b>	<p>Survey residents after the event to gain feedback and check recovery</p> <p>Draw up lessons learned to feed into FEAG Lead for review and adjustment of the CEP</p> <p>Make people aware of health and wellbeing services available to them</p>

**Annex 6  
Risk Assessment  
January 2021**

<b>Emergency</b>	<b>Actions</b>	<b>Details</b>	<b>Initial point of contact/responsible agency</b>
Sustained Power Failure	Use the 2 Generators located in the Coucil Yard sheds	Code for Council shed available from Clerks	FTC Clerks
Sustained Water Failure	Amass a bottled water supply in Town car park	Available from Co-Op or Londis	Contact Thames Water
Heavy Snow	Assemble team to help clear snow Contact Tom Payton on 07957368408 for access to farm ploughs to clear snow and Snow wardens to advise.	Shovels in Council Sheds at the Plies	Tom Paton/EA
Flooding	Install flood barriers where necessary. Ensure Welfare element of CEP activated and the vulnerable protected	Use sand bags in Council Sheds (Code from Clerks)	Floodline (contact details at Annex 12)
Mass self-isolation following a pandemic	Use of volunteers to supply food and medical supplies to effected individuals' doorsteps organised by the Clerks 'Volunteer Scheme'.	Advertise on Facebook, FTC website, Twitter and by word of mouth to see who needs what. List of Vulnerable at Annex 9.	FTC Clerks
Serious Road Traffic Accident	Enable access to first response, nurses, first aiders. Road closure signs in the event of either accident contact lists for ES.	Road Signs in Council Sheds at the Plies	ES 999 First Responders (Contact details at Annex 12)
Degraded Communications	i. Before: In the presence of extreme weather, the most likely cause of a loss of comms, ensure mobile phones are fully charged. Ensure your postal address is correctly on the CEP. ii. During: Try Landlines, if landlines are lost, but power isn't, enable WIFI calling via settings on iPhones and establish comms via WiFi for callouts. Failing that Co-ordination Leads visit the home of an Out and About Lead and together report to the Council Offices to establish a call out plan.	Even if out of hours, if good comms are not possible then meet at the Council Offices as a default and set up an ICR there or at another appropriate location.	FEAG WhatsApp group. FEAG members' landline numbers. Knock on another FEAG member's door.

Wildfire	Assist ES with fire suppression, ensure vulnerable are protected.	List of vulnerable locations to wildfire are at Annex 9.	ES 999
Aircraft Crash	Almost certainly led by ES. Provide local information to the community as appropriate. Potentially activate the Welfare section of the CEP to support those attending the crash site, shelter for anyone who has lost their house support to families of anyone who has been killed.	N/A	ES 999
Terrorist Attack	FEAG use a sensible decision making process to support the professionals responding to the attack if required.	N/A	ES 999





Annex 8  
Additional Emergencies  
January 2024

<b>Emergency</b>	<b>Responsible Authorities</b>	<b>FTC Potential Roles</b>
Flooding and possible related risks	Environmental Agency (EA), GCC, Thames Water	Communication Short-term assistance
Blockage of roads	GCC, EA	Provision of signage
Loss of electricity supply	SSE Energy Services	None
Interruption of communications	BT + Mobile Companies	Provide local information
Loss or contamination of water supply	Thames Water	Assistance with distribution of bottled water from Co-Op and Londis
Blockage of roads	GCC	Assistance with clearing
Animal Disease (e.g. F&M)	DEFRA	Provide local information
Industrial Accident (Possible contamination of river/lakes?)	EA	Provide local information
Terrorism or mental health related act	UK Government Police	None
Cyber-attack	UK Government	None
Smaller scale chemical, biological or radiological attack	ES and MoD	Provide local information/Potential use of Welfare section of CEP
Larger scale chemical, biological, radiological or nuclear attack	UK Government	Provide local information/Potential use of Welfare section of CEP
Widespread electricity failure	National Grid	Provide local information/Potential use of Welfare section of CEP
Major strikes	UK Government	Provide local information/Potential use of Welfare section of CEP
Public disorder	UK Government Police	None

Annex 9  
Location of Vulnerable People and Places  
January 2024

Name/Place	Vulnerability/Detail	Contact Details
Lakeside, Faulkner's Close, Electricity substation on Cirencester Road, bottom end of Coronation Street, London Street, London Road/East End (inc Beaumoor Place), Aldsworth Close, Hatherop Lane, John Tame Close, Whelford Road/Water Park	General Flooding	N/A
Milton St, Bridge St, Waterloo Lane, Gas Lane, Back Lane, Courtbrook/The Plies/Moor Lane, Lydon Court	River Flooding	N/A
Horcott Lakes/Lakeside, Fairford House/Community Centre, Leafield Road/Lovers Walk, Keble Alley, Cinder Lane, Whelford Road, Water Park (Lakes by Yoo).	Wildfire	N/A
<i>List of Vulnerable people to be filled in when CEP is activated and their locations given by consent via Sarah Harrison, Social Prescriber, contact details below.</i>		



Annex 10  
Acronyms  
January 2024

<b>Acronym</b>	<b>Detail</b>
FTC	Fairford Town Council
ES	Emergency Services
Statutory Authorities	
CC	Community Centre
RRS	District Council Emergency Planning Liaison Officer
FEAG	Fairford Emergency Action Group
CEP	Community Emergency Plan
ICR	Incident Control Room
RRS	Rest and Resilience Specialist

Annex 11  
Emergency Equipment in Council Sheds  
January 2024

<b>Equipment</b>	<b>Location</b>	<b>Date Last checked</b>
Clothing	CC Cellar	15 Jan 21
Camp beds	CC	15 Jan 21
24 Sand bags	Council Sheds (At the Plies)	15 Jan 21
White Boards	CC	15 Jan 21
Boat+Launching wheels	CC Sheds	15 Jan 21
Waterpump and hoses	CC Sheds	15 Jan 21

Annex 12  
Database of Contacts  
January 2024

CONTACT/ NAME	TELEPHONE	WEB ADDRESS AND/OR POSTAL ADDRESS
ES	999	
Karen Rushworth Risk and Resilience Specialist Publica <a href="mailto:Karen.rushworth@publicagroup.uk">Karen.rushworth@publicagroup.uk</a>  Karen is the SA who would most likely be who we hand over to when we deactivate the CEP/Move to a support role. Make sure she is contacted any time we activate, or are potentially about to active the CEP.	01594 812524  0151 343 2942 (OOH number based in Liverpool will tell you who is the Duty Person)	<a href="mailto:Karen.Rushworth@publicagroup.uk">Karen.Rushworth@publicagroup.uk</a>
Your district council	01285 623000	<a href="http://www.cotswold.gov.uk">www.cotswold.gov.uk</a> Emergency Out of Hours Number: 0151 343 2942
Gloucestershire Local Resilience Forum		<a href="https://glosprepared.co.uk">https://glosprepared.co.uk</a>
CDC Weather Advice	012385 623000	Emergency number 01513 432942
GCC Social Care Emergency Duty Team	01452 614194	<a href="mailto:edt@gloucestershire.gov.uk">edt@gloucestershire.gov.uk</a>
GCC General enquires	01452 425 000	<a href="http://www.gloucestershire.gov.uk">www.gloucestershire.gov.uk</a>
Gloucestershire Highways Emergency Service	08000 514 514	<a href="http://www.gloucestershire.gov.uk/highways">www.gloucestershire.gov.uk/highways</a>
NHS Gloucestershire	0300 422 2222	<a href="http://www.gloshospitals.nhs.uk">www.gloshospitals.nhs.uk</a>
Thames Water	0800 3169800	<a href="http://www.thameswater.co.uk">www.thameswater.co.uk</a>
Environment Agency		
General Enquiries	03708 506 506	<a href="http://www.gov.uk/government/organisations/environment-agency">www.gov.uk/government/organisations/environment-agency</a>
Floodline	0345 988 1188	<a href="http://www.gov.uk/help-during-flood">www.gov.uk/help-during-flood</a>
Town Council Clerks: Vanessa Lawrence Roz Morton		<a href="mailto:clerks@fairfordtowncouncil.gov.uk">clerks@fairfordtowncouncil.gov.uk</a>
<b>Useful local networks</b>		
Sarah Harrison Social Prescriber (South Cotswolds) Community Wellbeing Service	07738106534  (07738 106384 out of hours)	<a href="mailto:sarahh@grcc.org.uk">sarahh@grcc.org.uk</a> ( <a href="mailto:cws.grcc@nhs.net">cws.grcc@nhs.net</a> out of hours)

<b>Use for gaining realtime location of vulnerable people</b>		
Fairford Hospital	01285 712212	The Croft, Fairford, GL7 4BB
Fairford Emergency Support Team FEST (brings together First Aid Resources in the area)		
Community First Responders		Always call 999 in the first instance
Gloucestershire Worcestershire 4x4 Response (part of a national 4x4 responders network)		Note: Worthy of giving them a heads up in advance of possibly needing their assistance if possible.
RAYNET (Radio Amateurs Emergency Network) gives communication support to civil population, particularly during RIAT.		
Hilary Cottage Surgery	01285 712377	Hilary Cottage Surgery Keble Lawns Fairford Gloucestershire GL7 4BQ
Farmor's School Sports Centre	01285 712302	Leafield Road Fairford GL7 4JQ
Squadron Leader Jane Robertson RAF Base Commander RAF Fairford	01285 714854	Ohio Ave, Fairford GL7 4DG
Palmer Hall		London Rd, Fairford GL7 4AQ
Scout Hut	01285 713684	Totterdown Ln, Fairford GL7 4DF
Bowls Club		E End, Fairford GL7 4AP

#### **Press and Radio contacts**

BBC Radio Glos		<a href="http://www.bbc.co.uk/sounds/play/live:bbc_radio_gloucestershire">www.bbc.co.uk/sounds/play/live:bbc_radio_gloucestershire</a>
Heart Wiltshire		<a href="http://www.heart.co.uk/Wiltshire">www.heart.co.uk/Wiltshire</a>
W&G Standard	01453 769421	<a href="http://www.wiltsglosstandard.co.uk">www.wiltsglosstandard.co.uk</a>